



222 N. Sepulveda Blvd • Suite 1501 • El Segundo • CA • 90245 • Tel:(310) 726-0500 • Fax:(310)726-0559

Customer Service Agreement

Customer Installation Location

Name: _____
 Address: _____
 City: _____
 State: _____ Zip: _____
 Site Contact: _____
 Phone #: _____
 Fax #: _____ email address: _____

Customer Billing Information

Name: _____
 Address: _____
 City: _____
 State: _____ Zip: _____
 Billing Contact: _____
 Phone #: _____
 Fax #: _____ email address: _____

****Term Plan:** One Year ___ Two Year ___ Three Year ___ Month to Month (25% more) ___

Requested Speed*: _____ Acceptable Speed: _____ Carrier: _____

Customer Premise Equipment: Rental ___ Customer Provided ___ IWC Provided ___

Make/Model: _____

*Customer circuit speed is subject to the carrier's ability to deliver the requested speed.

**This contract is for one year. Billing will be done on a monthly basis.

	Installation Charges	Monthly Recurring Charges
T-1 Connection _____ Speed _____	_____	_____
Frame Relay ___ Port _____ CIR _____	_____	_____
DSL Service _____ Level _____	_____	_____
Dedicated Dial Up ___ Y ___ N _____	_____	_____
Extra Email Boxes ___ Y ___ N _____	_____	_____
Hardware _____	_____	_____
Inside Wiring _____	_____	_____
Number of IP's ___ Incl ___ Addl _____	_____	_____
Onsite Install ___ Y ___ N _____	_____	_____
Website Hosting ___ Y ___ N _____	_____	_____
Server Co-Location ___ Y ___ N _____	_____	_____
Promotional ___ Y ___ N _____	_____	_____
Discounts _____	_____	_____
Sales Tax _____	_____	_____
Total Charges _____	_____	_____

InterWorld T&C: Customer agrees that he/she has received, read and agrees to abide by the InterWorld Terms & Conditions which is a part of this agreement. This agreement is located at www.interworld.net.

Term Commitment: Customer hereby agrees to the minimum term commitment that is described above.

Customer's Initials _____.

Agreed to and Accepted:
InterWorld Communications, Inc.

By: _____
 Authorized Signature _____ Date _____
 ___Ralph E. Whitmore, III_____
 Print Name _____ Title _____

Print Company Name _____
 By: _____
 Authorized Signature _____ Date _____

 Print Name _____ Title _____